

AUTO LEADERS ROADSIDE ASSISTANCE ENTITLEMENT AND CHARGES

	ENTITLEMENT	WHO PAYS
	24/7 ROADSIDE ASSISTANCE (AUSTRALIA WIDE)	CALL OUT FEE PAID BY AUTO LEADERS
	SERVICE ENTITLEMENT - METRO AREAS	CALL OUT FEE PAID BY AUTO LEADERS
	SERVICE ENTITLEMENT - REGIONAL AREAS	CALL OUT FEE PAID BY AUTO LEADERS (UP TO 50KMS ATTENDANCE FROM CLOSEST RACQ DEPOT)
	TOWING - METRO AREA	UP TO 20KMS
	TOWING - REGIONAL AREA	UP TO 50KMS BACK TO ATTENDING RACQ DEPOT
	EXCESS TOWING/ATTENDANCE	DRIVER TO PAY
	BATTERY REPLACEMENT	CALL OUT FEE PAID BY AUTO LEADERS, BATTERY PAID BY DRIVER
	EMERGENCY FUEL	CALL OUT FEE PAID BY AUTO LEADERS, FUEL PAID BY DRIVER
	FLAT TYRE	CALL OUT FEE PAID BY AUTO LEADERS
	LOCK OUT	CALL OUT FEE PAID BY AUTO LEADERS
	LOST KEYS	PATROL TO UNLOCK CAR - PAID BY AUTO LEADERS, TOWING - PAID BY DRIVER
	CARAVAN AND TRAILERS	DRIVER TO PAY
	BOGGED VEHICLE	CALL OUT FEE PAID BY AUTO LEADERS, SPECIALISED EQUIPMENT PAID BY DRIVER